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MISSION STATEMENT

We, the members of the Polk County Sheriff’s Office, are committed to excellence in providing law enforcement, detention, and public safety services. In partnership with our community, we will serve with integrity, compassion, accountability, and professionalism.

VISION STATEMENT

Our vision is to maintain a staff of well-equipped, highly-trained, professional members to provide the highest level of customer service with a sense of urgency. While providing comprehensive services, we will be transparent in our actions. Utilizing cutting edge technology, we will continue to proactively reduce crime and enhance the quality of life to ensure Polk County is a safe and attractive place to live, work, and visit.
Grady Judd began his career at the Polk County Sheriff’s Office in 1972 as a dispatcher. After transferring to the Patrol Division in 1974, he quickly progressed through the ranks – holding every rank from Sergeant to Colonel. Polk County overwhelmingly elected Grady to serve as Sheriff in 2004. He was subsequently re-elected in 2008 and 2012.

Sheriff Judd has earned higher education degrees through the Masters level – having obtained both Master’s and Bachelor’s degrees from Rollins College. He is a graduate of the FBI National Academy, the Senior Management Institute for Police, the FBI Law Enforcement Executive Development Seminar, and the FBI National Executive Institute. He was a participant of the Jewish Institute for National Security Affairs (JINSA) Law Enforcement Exchange Program (LEEP).

Sheriff Judd has taught as an adjunct professor at both the University of South Florida and Florida Southern College. He is a Polk County School Board Hall of Fame inductee, a past recipient of Polk State College’s prestigious Distinguished Alumni Award, the 2008 Boy Scouts of America Distinguished Citizen Award, the 2011 Protect Our Children Junny Award, the 2013 Callyo’s Leaders in Online Child Protection Award, as well as the 2013 Church Women United Human Rights Award. He continues to serve the community on several boards and committees, including the Volunteers in Service to the Elderly (VISTE) and Polk Vision. He is a past President of the Florida Sheriffs Association. He is the current Vice President of the Major Counties Sheriffs Association.

Grady is married to Marisa, his wife of 42 years. He has two adult sons and nine grandchildren.
The work product and accomplishments reflected in this annual report have occurred because of the hard-working professional men and women of the Polk County Sheriff’s Office. The efforts of these law enforcement professionals and the partnerships we have developed in our communities have resulted in a lower crime rate and an increase in the quality of life in Polk County.

Crime is down for the seventh consecutive year in the Polk County Sheriff’s Office’s jurisdiction! According to Uniform Crime Report (UCR) statistics, as reported semi-annually and annually to the Florida Department of Law Enforcement (FDLE), there were 463 fewer crimes in 2015 than in 2014 in the Polk County Sheriff’s Office primary jurisdiction. The jurisdiction includes all of unincorporated Polk County; cities contracted with the PCSO including Polk City, Frostproof, Eagle Lake, Fort Meade, Dundee, and Mulberry; the town of Hillcrest Heights and the village of Highland Park. This represents a total population of 412,363.

There were 8,545 crimes in 2014 as compared to 8,082 crimes in 2015, a total reduction in reported crimes of 5.42%. This decline continues a trend of seven consecutive years of lower crime and crime rates in PCSO’s jurisdiction.

Non-Violent crime is down 7.07%—there were a total of 7,308 non-violent crimes in 2014 and 6,791 in 2015, a reduction of 517 crimes. Violent crime is up slightly (by 54 crimes). There were a total of 1,237 violent crimes in 2014 and 1,291 in 2015, an increase of 54 violent crimes.

There were decreases in the following crime categories: robberies; burglaries, and larcenies. Overall crime was down 5.42% and the crime rate (crimes per 100 persons) is down 6.6%.

I could not be more grateful for the people of Polk County and for our men and women of the Sheriff’s Office for the continued decrease in crime in Polk County. This good news continues our ongoing progress towards improving the quality of life in Polk County for our communities, families, neighbors, businesses, friends, and visitors. There are many factors that contribute to lower crime—such as target hardening (anti-theft systems in cars, homes, neighborhoods, and businesses), demographic changes, and others—but there are two critically important reasons why crime remains low:

First, convicted felons who are sent to prison in Florida stay there for a minimum of 85% of their sentence (mandated by state statute). This Florida law, among other tough-on-crime measures, has been tremendously successful in holding criminals accountable for their crimes and separating them from society. When people who break the law are punished—fairly, swiftly, and without apologies, and they are temporarily separated from civil society, our communities become safer. Second, we have developed more effective policing strategies. The Polk County Sheriff’s Office implemented its Proactive Community Attack on Problems (PROCAP) program in 1997. Since then, the crime rate has fallen by 71%. Our policing philosophy emphasizes proactive strategies, focusing on known community problems, effectively using technology to implement our prevention strategies, and working hand-in-hand with the community. Because we lock up those responsible for crime, and work hard with the community to prevent, solve, and fight crime, Polk County is a better place to live, work, and play.

Thank you so much for your support of quality law enforcement. My commitment to you is that we will continue to work hard to make our communities as safe as possible.

Sheriff Grady Judd
Department of Law Enforcement

The Department of Law Enforcement consists of over 1,037 men and woman who provide professional services to Polk County. The Department of Law Enforcement is organized into to four major divisions: West Division, East Division, Criminal Investigations Division, and Special Operations Division.

The East Division, under the leadership of Major Paul Baggett, consists of the Central District, the Southeast District, and the Northeast District. The West Division, under the leadership of Major Mike Pruitt, consists of the Northwest District and the Southwest District.

Each Division includes components to deliver services to the citizens of Polk County and to those traveling in these areas. Each District is commanded by a Captain who reports to the Division Commander.

In 2015, the population of the Sheriff’s primary service area, including all contract cities was

412,363 citizens
West and East Division continued

Within the districts there are patrol platoons. Crime Suppression Teams, Community Oriented Policing Units, General Crimes Detectives, and Canine Teams.

The Crime Suppression Teams (CST) provide direct support to their communities in a variety of ways to address crime and social issues through community partnerships and different methods of service delivery.

The General Crimes Unit (GCU) is located within each of the patrol districts. Detectives assigned to the GCU are responsible for conducting follow-up investigations on felony property crimes, and a number of felony person crimes.

Community Contacts

643,038

Proactive Law Enforcement

In 1997, the Polk County Sheriff’s Office adopted “PROCAP,” a proactive approach to combating crime and its effects on the community. The Proactive Community Attack on Problems program uses crime analysts and mapping software to alert deputies to real-time crime trends, allowing them to immediately deploy the necessary resources to effectively fight crime. The basis of PROCAP is to prevent crime from occurring in the first place, instead of relying solely on the reactive policing method of investigating past-occurred crimes. PROCAP has been a highly successful tool in reducing the crime rate in Polk County since its inception 18 years ago.

did you know?

In 2015, PCSO deputies made 643,038 community contacts. Over 1,761 a day! A community contact is defined as interaction with the Polk County community in reference to criminal activity, prevention and deterrence of crime, quality of life issues, prevention tips for our neighborhood children, and/or just to be friendly and show that we care.
Community Partnerships

The Polk County Sheriff’s Office is proud to provide six municipalities with top quality law enforcement services. These municipalities can take advantage of our winning formula for law enforcement as well as save time and money by eliminating the taxing administrative overhead of maintaining their own separate law enforcement agencies.

Each of these six municipalities are provided the same level of excellent customer service to which they are accustomed, at a cost savings to taxpayers. Officers who were previously employed by them, who met PCSO qualifications, are now sworn deputy sheriffs answering calls for service in their “hometown.” A sergeant is assigned to oversee each Sheriff’s station and the deputies who serve in the area.

Thanks to joint communications and community partnerships, deputies and police officers now work together more expeditiously towards crime suppression and apprehending those who prey upon our citizens.

PCSOS District Offices

Sheriff’s Operations Center:
1891 Jim Keene Blvd., Winter Haven
863.298.6200

Central District:
3635 Avenue G NW., Winter Haven
863.297.1100

Northeast District:
1100 Dunson Road., Davenport
863.236.3900

Northwest District:
1045 Wedgewood Estates Blvd., Lakeland
863.577.1600

Southeast District:
4011 Sgt. Mary Campbell Way, Lake Wales
863.678.4170

Southwest District:
4120 US Hwy 98 South, Lakeland
863.499.2400

did you know?

The new PSC Center for Public Safety complex is designed to allow simulated real life situations to aide in training of students who are enrolled in various public safety programs such as Criminal Justice, Emergency Medical Services, and Fire Science Technology. The training complex includes real streets with storefronts and an indoor structure that can be easily reconfigured to create numerous settings and situations one might encounter during an actual emergency. They even have a pregnant manikin that simulates the birth of a baby.

PCSO Municipality Sheriff’s Stations contact information

Dundee Sheriff’s Station:
105 Center Street, Dundee
863.438.9540

Eagle Lake Sheriff’s Station:
75 North 7th Street, Eagle Lake
863.293.5677

Fort Meade Sheriff’s Station:
15 Northwest 1st Street, Fort Meade
863.285.1100

Frostproof Sheriff’s Station:
111 West 1st Street, Frostproof
863.635.7848

Mulberry Sheriff’s Station:
104 South Church Ave., Mulberry
863.354.6545

Polk City Sheriff’s Station:
123 Broadway Blvd., Polk City
863.984.1375
Criminal Investigations

The Criminal Investigations Division consists of the Bureau of Special Investigations, which investigates crimes involving illegal narcotics, vice crimes, organized auto theft, street gangs, and computer crimes and the Bureau of Criminal Investigations, which investigates homicides, robberies, crimes against children and the elderly, and missing persons.

The Criminal Investigations Division is an integral component in solving crime.

Bureau of Criminal Investigations

Pieces of evidence processed in ID Section 1,581

Finger/palm prints filed 73,636

Crime Scene response calls for service 1,570

Latent comparisons 234,189

Crime Scene hours spent processing evidence 8,652

PCSO has a 100% Homicide clearance rate for the past 7 years!
Thanks to PROCAP, and other community partnerships implemented over the past 18 years, crime has decreased 71% (comparing 2015 to 1997). Each year, PCSO reports to FDLE its Uniform Crime Report (UCR) statistics, broken down between violent crimes and non-violent crimes. The total number of crimes worked by PCSO in 1997 was 19,169, compared to 8,082 in 2015 (including contract municipalities), despite population growth, an increase in geographical service areas, and an increase in calls for service.

**CRIME STOPPERS**

- tips received: 2,675
- arrests made: 200
- CASH REWARDS for tips leading to arrests: **$85,265.00**

**HELPFUL PHONE NUMBERS**

- **Crime Stoppers**
  - 1.800.226.TIPS
  - www.heartlandcrimestoppers.com
- **PCSO Drug Hotline**
  - 863.533.3784
- **Child Abuse Hotline**
  - 1.800.96.ABUSE
- **PCSO Graffiti Eradication Program**
  - 863.297.3101

The Polk County crime rate within the areas covered by Polk County Sheriff’s Office has dropped from the 2014 to 2015 calendar years, according to the Uniform Crime Report (UCR) statistics reported annually to the Florida Department of Law Enforcement (FDLE).

The crime rate, which is the number of crimes per 100 residents, is down 6.7% from 2014 (2.10) to 2015 (1.96). This is the lowest crime rate ever measured in the Polk County Sheriff’s Office jurisdiction, breaking the previous record low of 2.10 crimes per 100 from 2014. Reliable crime statistics in Polk County started in 1971, when the crime rate was recorded at 4.16 crimes per 100.

According to UCR statistics, as reported semi-annually and annually to the FDLE, there were 463 fewer crimes in 2015 than in 2014 in the Sheriff’s Office primary jurisdiction. There were 8,545 reported crimes in 2014 as compared to 8,082 reported crimes in 2015, a total reduction in reported crimes of 5.42%.

There were 1,237 violent crimes in 2014 and 1,291 in 2015, an increase of 54 crimes.

**2015 VIOLENT CRIMES**

- Homicides: 16
- Forced Sex Offenses: 126
- Robberies: 136
- Agg. Assault/Battery: 1,013

**2015 NON-VIOLENT CRIMES**

- Burglaries: 1,962
- Larcenies: 4,251
- Motor Vehicle Thefts: 578

**TOTAL CRIMES:** 8,082

iPhone and Droid users can download a free tip submit app to anonymously report crime.

To install these free apps, please visit www.tipsoft.com.
The Bureau of Special Investigations (BSI) is responsible for investigating, apprehending, and assisting in the successful prosecution of those who engage in the use, delivery, and manufacturing of illegal drugs. They also investigate those who are involved in all manner of vice crimes, organized auto theft, organized retail theft, street gangs, and Internet-based crimes.

In December 2015, detectives conducted a takedown of the Shawn “Yoshi” Bordeaux Drug Trafficking Organization. During this investigation 19 suspects were eventually charged with narcotics related offenses. $127,617 in U.S. currency, and over $87,500 in assets, 7 firearms, and 5 pounds of cocaine and 2 ounces of methamphetamine were seized.

During the course of 2015 detectives were alerted to and began an investigation into suspect Daniel Dunfee who extorted at least eight young girls from the Pacific to Atlantic Coast for nude images/videos. Detectives were able to bring justice to these girls, some of whom were begging for Dunfee to stop making them send pictures and videos he requested. Dunfee is facing 477 criminal charges.

In December 2015 detectives conducted Operation Naughty Not Nice, a prostitution sting operation, which resulted in the arrest of 95 people. During this investigation three potential victims of human trafficking were identified.

From October 20-23, 2015, PCSO Organized Retail Crime Unit detectives worked with the Lakeland Police Department, Lake Wales Police Department, and retail loss prevention personnel, arrested 7 suspects during an investigation of organized retail theft at two different Victoria Secret stores. The loss prevention officers documented 28 separate thefts from July 2015 to October 2015 for a combined loss of approximately $50,000.

During February 2015, PCSO detectives and the FBI conducted investigations, served search warrants, and made 12 arrests during an undercover investigation focusing on the promotion, possession, and distribution of child pornography. The charges included possession and distribution of child pornography, sexual battery on a minor, and other charges. In all, detectives seized 36 computers, 25 cell phones, 8 tablets, 328 media storage devices, and arrested 12 men for a total of 266 charges.
Traffic Unit

The traffic unit is comprised of two sergeants and twenty deputies. Their primary function is to reduce the number of traffic crashes in Polk County, especially those resulting in injuries and fatalities. This is generally accomplished through strategic enforcement of traffic laws and the delivery of community education programs.

Traffic deputies have received extensive specialized training that provides a foundation for the completion of their assigned duties, which also includes the investigation of traffic crashes; from those that are minor in nature to those that involve a fatality.

Traffic deputies also enforce traffic laws related to driving while under the influence (DUI) of alcohol or drugs, resulting in hundreds of arrests each year.

Some sobering statics for 2015 included the investigation of 6,031 vehicle crashes. These investigations included: 73 motorcycles, 112 pedestrians, and 75 bicyclists.

The year 2015 brought an 18% increase in the number of investigated crashes that involved hit and run incidents. Of the crashes where the cause could be determined, failure to yield caused the most traffic crashes; followed by careless or distracted driving and rear-end crashes. Of the fatal crashes in 2015, DUI was listed as the most common; followed by careless driving and failure to yield.

Some examples of cases that were worked by the Traffic Unit include:
On Thursday, January 8, 2015, PCSO Traffic deputies arrested 42-year old Paul Marx on a Polk County warrant charging him with one count of Vehicular Homicide and one count Leaving Scene of an Accident with Death. Marx was driving his Ford F-150 pickup truck on September 27, 2014, when he struck and killed, 52-year old John Haney who was walking in the grass approximately 2.8 feet off the shoulder of U.S. Highway 92.

During the early morning hours of Saturday, January 17, 2105, PCSO Traffic deputies arrested DUI Manslaughter suspect, Lorenzo Martinez, just hours after he ran over and killed 23-year old motor scooter driver, Michael Mallia, then fled the scene.

On Sunday, August 9, 2105, PCSO Traffic Homicide deputies responded to a single car crash on Imperial Lake Blvd., Mulberry. The driver, 16-year old Jason Smith, had died at the scene. Speed appeared to have been a factor in the crash. No signs of impairment were noticed at the scene.

The Extra Duty Employment Unit assisted businesses or individuals in various assignments which required an extra duty deputy sheriff for an event.

In addition to those assignments, funeral escorts were worked as extra duty, saving the tax payers $102,183.
A total of 57,567 hours of extra duty hours were worked by deputy sheriffs during 2015, enhancing the safety of Polk County citizens and visitors.
The deputies selected for the K-9 Unit are among the most motivated and dedicated members of the agency. The 23 teams cover a variety of calls for service and assist with community education.

Of those teams, 17 of the canines are trained in both patrol work and detection; 13 are cross trained to detect illegal narcotics; and 4 of them are trained to detect explosives.

The teams cover Polk County 24/7 and answer some pretty interesting calls for service. For example, on Sunday, July 19, 2015, PCSO deputies responded to a reported vehicle burglary. The juvenile suspect fled into a wooded area south of Overlook Drive in Winter Haven after he was confronted by witnesses. A perimeter was quickly established by PCSO deputies who had responded to the call. One of those responding was Deputy Mike Ard and his K-9 partner, Winton.

Deputy Ard and Winton began tracking the suspect through the wooded area, then into large grassy field. When the suspect observed deputies and Winton getting closer to his hiding spot, he fled into a thick swamp area.

Winton, not being deterred continued his tracking, entered into a ditch filled with water, dove under the water, and pulled out a white tennis shoe that was later determined to belong to the suspect. As Winton exited the ditch to continue his tracking, the suspect fled out of the other side of the swamp, and was promptly arrested by another PCSO deputy.

Once caught, the suspect, who had eight previous arrests, stated, “Man, I should have ran the other way.” Bad guys can run, but they can't hide from the PCSO K-9 Unit.

Meet the Four New Canine Teams that Joined us in 2015

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Meet the Four New Canine Teams that Joined us in 2015

Deputy Sheriff Robert Bryant and K9 Halas
Deputy Sheriff Scott Cronin and K9 Vise
Deputy Sheriff Garrett Zeigler and K9 Recon
Deputy Sheriff Daniel Darr and K9 Dexter

Vehicle searches by PCSO canine
970

In 2015, the PCSO Canine Unit assisted other agencies 477 times
During 2015, Ag deputies responded to 2,562 calls for service. Of the calls, 202 were environmental, 104 marine, and 2,256 agricultural. Resulting in 398 agricultural, 6 environmental and 404 animal cruelty investigations.

**Aviation**

The Polk County Sheriff’s Office Aviation Unit flew over 1,500 hours in support of law enforcement activities during 2015. The Aviation Unit provides support to all municipal agencies in the county, and in addition supports Highlands and Hardee Counties. The missions flown by the Aviation Unit include assisting in the apprehension of fleeing suspects, missing persons, lost hikers, overdue boaters, large event coordination, and surveillance missions. Additionally the Aviation Unit supports the Polk County Fire Department with aerial surveillance of brush fires to direct resources where they are needed to prevent further destruction of property.

In 2015:
Aviation had **2,240** total calls for service.
**129** missing/endangered persons located.
Completed **21** educational/liaison requests, logged **1,606** total flight hours.

**did you know?**

In 2015:
**Aviation had 2,240 total calls for service.**
**129 missing/endangered persons located.**
Completed **21** educational/liaison requests, logged **1,606** total flight hours.

**Polk County Animal Control has pets available for adoption!**

In 2015, 2,155 dogs, 649 cats, and 17 assorted other animals were adopted by individuals and families who found a place in their hearts and homes. Animal Control has a forever evolving selection of homeless pets that are in need of a loving home. Prices are always reasonable and they often run special adoption events offering deeply discounted adoption fees. Additionally they work with the SPCA of Florida and various other rescue organizations to help find new homes for these loving pets.
Division of Safe Schools

Polk County Sheriff’s Office partners with the Polk County School Board, Southeastern University, and Polk State College to enhance school safety and security

In order to meet the security and safety needs of thousands of students, faculty, and visitors of Polk County based educational institutions, the Polk County Sheriff’s Office created the Safe Schools Initiative.

“We have created a separate organizational structure to focus solely on best practices for school safety in Polk County. Previously, school safety programs were under the same leadership team that worked on other specialized functions. Our Safe Schools division brings all of our school-based programs under one roof so that they can focus entirely on school safety. This is a pioneering effort in the area of school safety—our team and our partners are creating a new kind of law enforcement / educational public safety partnership” --Grady Judd, Sheriff

As a part of the Safe Schools initiative, the Polk County Sheriff’s Office has entered into agreements with Southeastern University, Polk State College, and the Polk County School Board to provide varying levels of safety and security services. All three partnerships are a part of the Sheriff’s Office’s Safe Schools initiative that provides a system through which the security operations of contracted colleges, universities, and Polk’s public school system will be managed and coordinated to enhance the safety and security of students, faculty, staff, and campus visitors.

PCSO Safe School leadership and team members provide services for contracted educational organizations such as: risk assessment and safety analysis; security surveys; campus security and management of campus security personnel; emergency management planning and leadership; and security related training and orientation for students, faculty, and staff. Each educational institution remains responsible for investigating and providing
discipline for non-criminal incidents and/or policy violations for students, faculty, and staff. The investigation of any incidents of a criminal nature is referred to the appropriate law enforcement agency having jurisdiction within the geographical boundaries of the educational institution.

The Safe Schools Division includes two primary work teams: 1) colleges and universities and 2) primary and secondary schools (PCSBI).

The college and university bureau includes Polk State College, with a lieutenant, a sergeant and about 40 security staff, and Southeastern University with a lieutenant and about 25 security staff.

The primary and secondary schools bureau includes deputies and civilian staff working in the Polk County School Board including: school crossing guards (2 full-time and 166 part-time staff); school resource deputies (2 sergeants and 19 law enforcement deputies); and the grant funded school safety team—also known as GRIP (Gang Resistance Intervention Program)—that includes one sergeant and seven deputies—this team works on issues related to gang and truancy prevention, mentoring and counselling, and other school safety and security issues. PCSO safe schools deputies will also coordinate with police department school resource officers.

“Our schools, colleges, and universities are already among the safest places to be in Polk County, but we need to remain vigilant and ahead of the curve to put systems in place to reduce opportunities for tragic events that have occurred in other schools across the nation. Our Safe Schools initiative combines skills and expertise from our learning institution leadership and our Sheriff’s Office security professionals to enhance security in the schools and in our communities. We value our educational partners—this is another example of innovation and teamwork that will lead to a safer Polk County.”

Sheriff Grady Judd
The Emergency Communications Center is one of the first buildings in Polk County with LEED certification - the first green, environmentally friendly government building in the county.

In March 2015, the ECC was recognized by the Commission on Accreditation for Law Enforcement Agencies (CALEA) by earning the agency’s third “Accreditation with Excellence” distinction, making PCSO the only law enforcement agency in the nation with three such distinctions. Through hard work, training, meticulous record-keeping, and accreditation compliance, the ECC has earned four re-accreditations, a flagship designation, and the Excellence Award, through the Public Safety Communications Accreditation Program (PSCA). To be recognized with such distinction by both CALEA and the PSCA is a high honor, of which the ECC members are very proud.

In 2015 99.7% of all 911 calls were answered within 10 seconds.

In February 2015, the PCSO was awarded its ninth accreditation with the addition of the Florida Telecommunication Accreditation.

Did you know?

In order to be fully trained in all disciplines, the Telecommunicator is required to complete 2,064 hours of training.

<table>
<thead>
<tr>
<th>Position</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agency Specific Training</td>
<td>40</td>
</tr>
<tr>
<td>911 Public Safety Training</td>
<td>240</td>
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<tr>
<td>911 Call Taking</td>
<td>113</td>
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<tr>
<td>LE Call Taking</td>
<td>316</td>
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<tr>
<td>FIRE/EMS Call Taking</td>
<td>316</td>
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<tr>
<td>Fire Dispatch</td>
<td>316</td>
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<tr>
<td>Fire Radio</td>
<td>158</td>
</tr>
<tr>
<td>LE Dispatch</td>
<td>565</td>
</tr>
</tbody>
</table>

430,472 911 calls were received in 2015
Northwest District
1045 Wedgewood Estates Blvd.
Lakeland, FL 33809
863.577.1600

Northeast District
1100 Dunson Road
Davenport, FL 33896
863.236.3900

Central District
3635 Avenue G, NW
Winter Haven, FL 33880
863.297.1100

Southwest District
4120 US HWY 98, South
Lakeland, FL 33801
863.499.2400

Sheriff’s Operations Center
1891 Jim Keene Blvd.
Winter Haven, Florida 33880
863.298.6200

Southeast District
4011 Sgt. Mary Campbell Way.
Lake Wales, FL 33859
863.678.4170
DEPARTMENT OF DETENTION

2015 Jail Population

Daily Average Population: 2,423
Rated Capacity: 2,576
Department of Detention

The Department of Detention provides booking and detention services for all law enforcement agencies within Polk County.

2015 Jail Population

Daily Average Population: 2,423
Rated Capacity: 2,576

(Central County Jail and South County Jail year end 2015)

REHABILITATIVE PROGRAMS OFFERED at
Central County Jail

- G.E.D. Prep Courses
- Family Integrity Training: PARENTING
- Weekly Religious Worship
- NA/AA
- Faith-based dorms
- Job Readiness
- CPR
- JASA (Jail Alternatives to Substance Abuse) for men
- Meth Free
- Tackling the Tough Skills
- The PLAN
- LIFE SKILLS AND GOALS
- Strategies for Success
- HIV- Straight From the Heart

REHABILITATIVE PROGRAMS OFFERED at
South County Jail

- Family Integrity Training: ECONOMICS
- N.A. (Narcotics Anonymous)
- A.A. (Alcoholics Anonymous)
- Weekly Religious Worship
- G.E.D. Prep Courses

The Department of Detention is comprised of sworn/certified detention deputies, civilian support members, and sworn deputy sheriffs. It is divided into two Divisions: the Support Division and the Security Division.

The Support Division encompasses Inmate Intake, Inmate Records, Inmate Programs, Court Security Court Process, and Food Services.

The Security Division, encompasses the housing of inmates within the Central County Jail in Bartow and the South County Jail in Frostproof.

In addition to providing inmate processing, security, housing, food, and medical services within the two large jail facilities, the members of the Department of Detention are also responsible for courthouse security, court processing services, inmate transportation services, and the inmate work programs.

2015 Jail Population

Daily Average Population: 2,423
Rated Capacity: 2,576

(Central County Jail and South County Jail year end 2015)

REHABILITATIVE PROGRAMS OFFERED at
Central County Jail

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- LIFE SKILLS AND GOALS
- Strategies for Success
- HIV- Straight From the Heart

REHABILITATIVE PROGRAMS OFFERED at
South County Jail

- Family Integrity Training: ECONOMICS
- N.A. (Narcotics Anonymous)
- A.A. (Alcoholics Anonymous)
- Weekly Religious Worship
- G.E.D. Prep Courses

In 2015, the Court Security section of the Department of Detention provided security for 235,752 court cases and had 1,210,223 courthouse visitors.
Polk County Jail Daily Subsistence Fee

The Polk County Sheriff’s Office currently charges inmates a $2.00 a day “subsistence fee.” The fee is specifically authorized in Florida Statue 951.033. The fees collected are used to subsidize the cost of incarcerating inmates—including costs and services for items such as food, clothing, and laundry.

The $2.00 subsistence fee is assessed daily and collected through the inmate accounting system. If an inmate has insufficient funds in their account to pay the fee, the fee will be charged to the account and a running balance will be maintained.

No inmate is denied access to food, medical care, or hygienic products if they do not have funds in their inmate accounts or if they do not have funds available during the booking process to pay the fees.

In FY 14/15, $436,993 was collected from Polk County Jail inmates based on the subsistence fee.

Aside from the $2.00 daily fee the following fees are in place in order to defray the cost of booking and incarceration: medical co-payments ($17,751 collected), hygiene items ($48,531 collected), and per diem charges ($227,262 collected). These funds help to reduce the overall operating costs for jail booking, housing, as well as the feeding and clothing of inmates. The average cost per day per inmate to operate the Polk County Jail for fiscal year 2015 was $55.80.
Inmate Labor

Inmate labor provides valuable assistance to operate the Polk County Jails. Inmates work in the jail kitchens, laundry rooms, and clean and maintain jail areas.

Q What types of tasks are performed by inmates participating in the work program?

Inmates in the work program clean roadways, service & clean county vehicles and buildings, & maintain county and city parks and grounds.

INMATE (INCARCERATED) TOTAL LABOR SAVINGS

$5 MILLION

PCSO Jail Inmate Work Program

The Polk County Sheriff’s Office Inmate Work Program consists of both weekday and weekend components. The Inmate Work Program serves a threefold purpose: it allows an individual to pay their debt to society, allows an individual to maintain gainful employment, and eliminates the expense to the taxpayer to house these individuals in detention facilities. Inmates pay a daily fee for the privilege of working in the program. Provided the person successfully completes the program, their sentence is served. If inmates fails to obey the rules or fail to show up as directed, they will be arrested and must serve the remainder of their sentence in jail.

INMATE WORK PROGRAM TOTAL LABOR SAVINGS

$2.9 MILLION

Note: These calculations are Fiscal Year 2014/2015

In 2015, there were 526 new inmate participants in the Faith Based Program. Of those participants, 103 graduated and 164 were baptized.
In 2012, Sheriff Grady Judd announced the launch of a new Inmate Educational Program within the two Polk County detention facilities – Central County Jail, and South County Jail – called “Keys to Staying Out of Jail.”

The program’s vision is to provide every inmate in Polk County with a practical and academic education focused on improving their quality of life and that of the community around them. The goal of this program is to help inmates thrive as productive, crime-free citizens of our community, with zero cost to taxpayers.

The PCSO began by making jail a no-frills environment – we took away peanut butter, coffee, and milk, and replaced it with crackers, water, and powdered milk. We took away weights, basketball hoops, and entertainment television. Now we want to make the most of the inmates’ stay by teaching them how to be better citizens. We are giving inmates “Keys to Staying Out of Jail.”

Television programming includes academic topics such as: Math, Science, Social Studies, Reading, Arithmetic, and Writing, with the goal of helping inmates prepare for the GED test. Health and better living information are also broadcasted – with topics such as HIV and disease prevention; drug education and prevention; cleanliness; making better choices; and how to love and help children; etc.

Classroom teaching includes CPR instruction, GED preparation classes, and job skills training. Polk Works is helping to teach inmates how to better position themselves for success in the job market through resume building, how to find and apply for jobs, and job interview techniques. The training also includes basic etiquette, grooming, and individual bearing and promptness. Additionally, the inmates will be provided with training on employer expectations such as attitude, being sober, courteous, diligent, and conscientious.

All facets of the program are provided to inmates at no cost to taxpayers. Funding for materials is provided by the Inmate Welfare Fund and the SAO Drug Education and Crime Prevention Fund. Retired and current school teachers, church volunteers, and concerned citizens are graciously volunteering their time to help make a difference in inmates’ lives.
Office of Business Affairs

The Office of Business Affairs is comprised of Fiscal Services, Human Resources Division, Information Technology, and Business Services. Each of these four integral parts work behind the scenes in positions that allow our sworn law enforcement and certified detention members to better combat criminal activity and safely detain those incarcerated.

2015 ALLOCATIONS

| 661  | Deputy Sheriff Full-Time Members |
| 347  | Detention Deputy Full-Time Members |
| 668  | Civilian Full-Time Members |
| 272  | Part-Time Members |

**1,948 TOTAL MEMBERS**

Human Resources Division

The Customer Service desk answered 23,307 calls in 2015, assisted 20,378 walk-in customers, fingerprinted 1,443 customers, distributed and sorted 211,044 pieces of incoming and outgoing mail, fingerprinted 467 vendors and registered 344 vendors for FDLE’s on-line training.

The Non Emergency call center answered 131,618 calls in FY 2014/2015, averaging 361 calls per work day.

Certified Public Manager (CPM)

The Certified Public Manager (CPM) program is an intense, 8-level course spread over 18 months, taught by Florida State University. The curriculum is geared toward the development of highly-professional and competent managers and leaders in the public sector. The Polk County Sheriff’s Office offers the CPM program to members throughout the agency in an effort to maintain the highest standard of professionalism. Currently, 349 active full-time members are CPM certified. Two new CPM classes began in 2015.

Note: These calculations are Fiscal Year 2014/2015

did you know?

- 3,716 applications/prescreens were processed
- 7,073 attended mandatory employee training courses
- 1,603 pre-employment testings were conducted
- 389 employment interviews
- 349 vendor background checks were completed
Records Division

The Records Section is responsible for processing and reviewing all completed law enforcement reports to ensure compliance with the Uniform Crime Report and public record laws.

In addition, the Records Section processes all agency issued citations, pawn tickets, photos, and ensures compliance with the State Archives procedures. Members of the Records Section respond to public records requests and local background checks. For FY 2015, the Records Section processed 44,044 offense/incident reports. Requests from the public increased approximately 17.8%, from 46,288 in FY 2014 to 54,518 in FY 2015.

Warrants Administration Unit

The workload in the Warrants Unit is one of providing support based upon documents received from the State Attorney’s Office and in response to calls from deputies in the Crime Information Center (CIC) for support and information. In addition to the warrants and CIC transactions; this unit processes extraditions, lien checks, impound releases, criminal histories, and is responsible for the wrecker service call-outs to support accidents where vehicles are towed for a variety of reasons. All CIC members are required to complete the mandatory training as set forth by the Department of Health. Also, the Alarm Control Ordinance Officer processes and reviews false alarm calls and citations and the Terminal Agency Coordinator and Validations Specialist oversee CJIS and DAVID compliance for the agency.

did you know?

12,960 felony warrants were processed
44,044 offense/incident reports were processed
20,378 walk-up requests for assistance were served

EDUCATION

The Polk County Sheriff’s Office supports members seeking higher education and professional certification. By doing so, the agency not only provides enhanced, professional services, but also more effectively manages its workload. Currently, 253 full-time members hold Associate’s degrees, 292 full-time members hold Bachelor’s degrees, 152 members hold Master’s degrees, and 4 hold Doctorate degrees.

Members holding college degrees

701 full-time members hold college degrees. Of the 701 degree-holding members, the breakdown of the highest level of degrees held is as follows:
**Office of Business Affairs**

2015 Annual Report

### Training

The Polk County Sheriff’s Office Burnham McCall Training Center is located at 2201 Old Bartow-Eagle Lake Road, Bartow. The facility includes administrative offices, class-rooms, seven firearms ranges, an agility course, and specialized training areas. Among the specialized areas are the “Match House,” the virtual simulator, and the driving pad.

The “Match House” is used for active shooter training for all sworn or certified PCSO agency members and was constructed at no cost to tax payers. Utilizing grant funds and inmate labor, the facility uses modern materials that provide realistic training opportunities.

The PCSO virtual simulator has been a tool widely used by both the PCSO Department of Detention and Department of Law Enforcement. Most notably, the use of this realistic training tool, has significantly reduced the costs associated with Taser® recertification by eliminating the need to shoot live cartridges at a cost of $23.55 per unit.

With the completion of the driving pad in 2014, the PCSO began a comprehensive skills assessments of members. Training classes include:

- LEVO – Law Enforcement Vehicle Operations - 8 hour
- Remedial Driver Training – 4 hour
- Distracted Driving for Civilians – 4 hour
- PIT – Precision Immobilization Technique – 8 hour

228 Training courses were offered throughout the FY 14/15 year.

3,939 hours of instruction were delivered to PCSO personnel
Information Technology (IT)

The PCSO Information Technology (IT) Division manages the equipment, software, and support services utilized throughout the agency, which is needed for day-to-day operations. IT is responsible for storing, protecting, processing, transmitting, and retrieving data and information generated by all agency members.

In 2015, the IT Division began implementation planning for the TriTech JMS (Jail Management System). The CPS Civil Process (Softcode) Solution was implemented and is currently in use by the Court Process Section. The Automated Ticketing interface between eCite and TriTech as well as eCite and the Polk County Clerk of Courts was completed and is now fully operational resulting in a more streamlined process and data flow via electronic data transmission. In addition, the migration to Trinity Inmate Account software was completed and kiosks were installed at Book-In and in the lobbies of the Central and South County Jails.

The IT Division also completed the Microsoft Fusion/FINDER module which allows PCSO investigators to instantly search hundreds of law enforcement databases for information related to scrap metal, motor vehicles, and pawnshops.

The IT Division looks forward to continually improving its service to benefit the agency and community.

Fleet

The Fleet Services Section currently services approximately 1,400 vehicles.

Throughout FY 14/15, Fleet personnel performed 7,943 work repair orders. These repairs equaled 12,498 hours in labor with a parts cost of $2,814,535. Fleet personnel continually strive to reduce the “down time” for vehicles in the maintenance shop.

by performing in-house regular maintenance on our vehicles, considerable time and tax payer dollars are saved.

* ASE is the National Institute For Automotive Service Excellence professional certification. All our tech have some level of ASE and several are certified as MASTER in Automotive and or Body Shop repairs. Additionally they are Emergency Vehicle Tech rated.
$ PCSO COST SAVINGS $

FY 2014/2015

$227,262
lock up/housing fee per diem

$48,531
hygiene kits

$17,751
was collected from inmates for medical co-pays

$436,993
total subsistence fee collected

TOTAL COLLECTED

$730,537

$3 million
saved from hours donated by Reserve Deputies & civilians

The Polk County Sheriff’s Office is recognized for its practice of optimizing the use of sworn and certified employees, deputy sheriffs, and detention deputies, to perform high risk law enforcement and detention duties. For administrative functions, the agency employs civilians in many positions that other agencies may staff with sworn and certified deputies, which has reduced our personnel and operating costs significantly.

did you know?

Sheriff Grady Judd RETURNED $4.8 million to the County Commissioners from fiscal year 14/15
The 2015-2016 budget proposal was presented to the Board of County Commissioners in July 2015 and took effect on October 1, 2015. The Board of County Commissioners, working with Sheriff Judd, categorized public safety as one of their highest priorities. Law enforcement protection and the jail system are critical components of Polk County’s infrastructure and key elements in our county government’s ability to provide service to Polk residents at levels that will help keep them safe. Year in and year out, county residents continue to rate emergency medical services, fire protection, and law enforcement as the highest priorities of local government.

3,259 PCSO volunteers logged 143,334 hours. Volunteers saved the Sheriff’s Office $21.61/hr. in labor costs (state average) Which represents approximately $3,097,464 in annual labor savings.
Office of Professional Compliance

The Office of Professional Compliance strives to achieve and maintain the highest level of “organizational excellence” throughout the agency. Its three main components are the Strategic Planning Unit, Accreditation Unit, and the Property and Evidence Unit.

TOTAL AMOUNT OF GRANTS/SPECIAL REVENUE MANAGED IN 2015
$3.9 MILLION

did you know?

The population of the Sheriff’s primary service area, including all contract cities, was 412,363 in 2015.

Polk County’s total population has increased approximately 31% since 2000, ranking Polk as the ninth most populated county in Florida.

According to the University of Florida’s Bureau of Economic and Business Research (BEBR) 2015 estimates, Polk County’s estimated population in 2015 could range from a low of 614,900 to a high of 659,300. 2020: low 648,000, high: 737,700. According to BEBR, the population of Polk County was estimated at 633,052 in 2015.

Property and Evidence Unit

In 2015, the Property/Evidence Unit managed approximately 299,739 pieces of property and evidence.

Accreditation Unit

Of the 17,985 law enforcement agencies in the United States, the Polk County Sheriff’s Office is the only agency to have received three “Accreditation with Excellence” awards from the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA). The Accreditation with Excellence awards were received in November 2015 for law enforcement, March 2013 for the public safety training academy, and March 2014 for public safety communications.

Accreditation is a voluntary process and is a highly valued recognition for any law enforcement agency. There have been a total of 40 accreditations and reaccreditations since 1994. That’s 40 times the agency has opened itself to scrutiny from outside independent organizations whose job it is to make sure PCSO is adhering to best practices in a wide range of areas from law enforcement and detention operations to purchasing, training, and inmate medical services. In February 2015, the agency received its ninth accreditation upon being awarded accreditation by the Florida Telecommunications Accreditation Commission (FLA-TAC). This accreditation program, consisting of 116 standards, examination of our policies, procedures, and training for call taking and dispatching of law enforcement, fire, and emergency medical services. The Emergency Communications Center is currently accredited by the Public Safety Telecommunications Accreditation Program, the Florida Telecommunications Accreditation Commission, and the International Academy of Emergency Medical Dispatch.

PCSO believes in transparency, innovation, and professional development so that the agency stays up to date with the latest best practices, and that it is ahead of the curve by leading the way among law enforcement agencies.
Office of Legal Affairs

The Office of Legal Affairs works directly with local, state, and federal agencies, including judges and other attorney’s offices. It also works in conjunction with the Department of Law Enforcement, Department of Detention, and the Office of Business Affairs.

Due to the efforts of the Office of Legal Affairs, $433,448.64 was recovered in forfeiture cases.

Office of Legal Affairs...

- created or entered 36 contracts
- filed 15 animal cruelty cases
- closed 19 animal cruelty cases
- collected $1,573.46 in animal cruelty cases costs
- successfully closed 100 PCSO forfeiture cases

Administrative Investigations Section

The Administrative Investigations Section’s primary mission is to establish and maintain the integrity of the Polk County Sheriff’s Office and its members, maintain the confidence of the citizens of Polk County, and to protect the public from unprofessional conduct by agency members as a part of the agency’s legal and ethical responsibility to its members and the citizens of Polk County.

did you know?

In 2015, the Administrative Investigations section conducted 78 interviews.
Office of Communications

The Office of Communications is comprised of the Public Information Office, the Crime Prevention Unit, the Volunteer Services Unit (including Citizens Assisted Patrol), the Volunteer Chaplain's Program, and the Multimedia Education and Training Unit.

The Public Information Office is responsible for disseminating information to the community, as well as members of the Sheriff’s Office, through audio, visual, print, and social media communications. The Public Information Office serves as the liaison to local and national news media. The Public Information Office aids in crime prevention and community awareness by maintaining an active Internet messaging presence through social media and by writing and distributing news releases, Crime Stoppers Bulletins, The Cyber Star (a monthly PCSO external e-newsletter), and The Shining Star (a monthly internal e-newsletter.)

Public Information Office

Multimedia Education and Training Unit

In 2015, the Multimedia Education and Training Unit provided audio and visual assistance and completed numerous filming projects.

- 14 hours assisting other agencies
- 109 video projects completed
- 1,306 hours spent on production and post production
- 291 crime stoppers releases
- 472 news releases
- 404 news stories coordinated
- 34 news conferences coordinated
- 7,445 contacts with the media
- 128,965 newsletters distributed
By the end of 2015...

The PCSO Facebook page had over **115,035** fans!

Social media is a phenomenon that is changing how we communicate with each other.

Now, instead of relying on traditional methods for getting news, many of us go to the Internet and social media sites. We get news faster and with less filtering or interpretation from traditional news providers. We meet new friends and business associates, and we catch up with old friends and family.

The Polk County Sheriff’s Office uses NIXLE to provide messages to the community. The service, created by Nixle, LLC, delivers public safety and community event notifications from the Polk County Sheriff’s Office by web, e-mail, and cell phone free of charge. The Public Information Office also actively uses Twitter, Nextdoor and Facebook to keep the community informed.

Also, the Office of Communications has been able to use YouTube to share news conferences, awards ceremonies, Crime Stoppers video surveillance and any other video that enhance information provided to the community.

**did you know?**

In 2015, our PCSO Facebook page received numerous tips throughout the year from our PCSO fans to help our detectives solve crimes and capture suspects.

www.polksheriff.org
Crime Prevention Section

The Crime Prevention Section offers many valuable services to the community by hosting education and awareness programs, and safety training courses for youth, adults, and seniors. These programs and training sessions assist and equip community members seeking to enhance the quality of life and the safety of their homes, businesses, personal property, and loved ones.

During 2015, the Crime Prevention Section continued the “Free Ride” initiative which began in 2012. The initiative is an effort to prevent shoplifting at retail businesses. Posters were created to bring awareness to customers of the businesses involved. The “Free Ride (if you shoplift)” posters are available free of charge to interested businesses. Contact our Crime Prevention Section at 863-298-6677.

In 2015, Business Watch, which began in 2007, initiatives continued in an effort to update contact information for current Business Watch members and provide the “Free Ride” posters to businesses throughout Polk County. Contact was also made with new businesses to increase participation and interest in proactively preventing crime. By the end of 2015, 187 new businesses were contacted.

**Crime Prevention**

- 62 car seat check appointments completed
- 242 car seat checks conducted
- 37 Women’s self-defense programs presented
- 25 parades Sheriff’s Office participated in
- 129 Telephone notification system messages sent
- 260,539 successful alert message contacts completed

**did you know?**

A total of 1,109 crime prevention programs were conducted leading to the education of 58,663 citizens.
Volunteer Services

The largest component of the Volunteer Services Section is the Citizen's Assisted Patrol (CAP) program. It is organized in 65 communities and 2 trails across Polk County. Not only are they in the unincorporated areas of the county, but also in the cities of Lakeland, Winter Haven, Haines City, Lake Wales, and Dundee. This extremely successful program assists the Sheriff’s Office in deterring crime by providing highly visible patrols who report suspicious activities to the Emergency Communications Center and district supervisors. Other areas where volunteers are utilized: Animal Control, Department of Detention, Human Resources, Records, Seniors vs Crime, and Special Operations.

New Volunteer Sheriff's Service Officer (VSSO) Program

During 2015 the Volunteer Sheriff’s Service Officer (VSSO) Program had 35 active volunteers working within the agency. Together, they conducted hours of training and donated 17,283.5 hours of service. These citizen volunteers either assist in the administrative/office areas or are on the road providing non-emergency law enforcement services that do not require the use of law enforcement authority.

Basic responsibilities of the road VSSO's include residential and commercial patrols, non-injury traffic crashes, school zone safety initiatives, and various other tasks.

2015 Volunteer Services

436 PCSO Non-CAP Volunteers

2,823 CAP Volunteers

143,334.75 Total donated PCSO Non-CAP and CAP volunteer hours

PCSOS Volunteer Chaplaincy Program participated in...

75 ride-alongs

280 counseling sessions

211 hospital & home visits

75 trauma/death notifications

1,754.55 volunteer hours
In Memory of our Fallen Heroes

Oliver Thomas Smith
J. Edward Harrelson
Leon A. Bernard
Paul A. Powell
Sollie Waller Rabun, Jr.
T.A. Burnham
Waymon D. Allen
David Michael Goddard
Larry W. Rhoden
G. Brian Wilkinson
Vernon “Matt” Williams
Ronnie O’Neal Brown
Wesley “Wes” Whitmore
Joseph “Shane” Robbins

In Memory of Fallen Heroes for our contract cities:

Pascal Powell Brown
Fort Meade Police Department

Henry David McCall
Frostproof Police Department

Johnny Boyd Smith
Frostproof Police Department

“Greater love hath no man than this, that a man lay down his life for his friends.”

~John 15:13
PCSO Members who serve or have served in the United States Military during 2015

“Ask not what your country can do for you; ask what you can do for your country”
—John F. Kennedy

Arbogast, Jacob
Amos, Lee Alexander
Atkinson, Trevor
Borum, Jerome
Case, Conrad
Chaves, Joshua
Cloninger, Keith
Dempsey, Joel
Doss, John
Guzman, Georgio
Harris, Jennifer
Hicks, Lindsey
Hill, Steven
Iwanyszyn, Nathan
Jensen, Joseph
Mangrum, Corrina
Munzner, Daniel
Murfield, Jay
Olds, Samuel
Pantalone, Dustine
Peacock, Christopher
Powers, Craig
Reyes, Edgardo
Rivera, Ramon
Roberts, Dale
Rumbley, Matthew
Seckinger, Trever
Smith, Sonya
Sowell, Eric
Von Leue, Kenneth
Williams, Joshua
Watson, Britton
Yates, Seth
The depth of commitment, the quality of service, the devotion to excellence - these are the tools that honor is built upon.
IMPORTANT
PHONE NUMBERS

EMERGENCY 9-1-1
NON-EMERGENCY 863.298.6200
CRIME STOPPERS 1.800.226.TIPS
EMERGENCY MANAGEMENT 863.534.5600
POLK COUNTY SHERIFF’S OFFICE 863.298.6200
PCSO TOLL-FREE 1.800.226.0344
ANIMAL CONTROL 863.577.1762
PCSO CENTRAL COUNTY JAIL 863.534.6100
PCSO SOUTH COUNTY JAIL 863.635.6938
PCSO BOOK IN 863.534.6306
COUNTY COMMISSIONERS 863.534.6000
POLK COUNTY COURTHOUSE 863.534.4000
CLERK OF COURTS 863.534.4540
SUPERVISOR OF ELECTIONS 863.534.5888
POLK COUNTY SCHOOL BOARD 863.534.0500
TAX COLLECTOR 863.534.4711
PROPERTY APPRAISER 863.534.4777